

FEEDBACK



Reply

Sivaraman, Kshema.- ESTL Central Elect & Inst (CEID) (HAZ) 7/23/10

Sivaraman, Kshema.- ESTL Central Elect & Inst (CEID) (HAZ) show details 7/23/10

to me, Praveen, Muthu

Dear Sir,

The Multiple Gas Extractor supplied by you has been working well and to our satisfaction. As per your request for feed back, I would like to give the following feedback on the following parameters.

- Advantages of using this system:
 - This being a Multiple Extractor, we are able to extract maximum gases from the oil in a specified period of time.
 - Again, its operation is quite smooth and simple.
 - Its maintenance is also easy.
- Support from supplier after installation: The support provided by the supplier has been commendable. They have given us prompt support right from arranging for spare parts to helping us in case of any doubts regarding the operation or breakdown.
- Repeatability of end results: The repeatability obtained by us with the Multiple Gas Extractor is nearly 85%.
- Time taken for sample analysis: We conduct a four time extraction for which the time consumed is nearly 25 min.
- Accuracy of Extractions: We do not calculate the accuracy of extractions.

Regards,

Kshema.

Kshema Sivaraman | Engineer | Essar Steel Limited |
27th km, Surat Hazira Road, Hazira - 394270 | Gujarat | India |
T +91 9879102436 | +91 0261 6683885 Ext.: 3884 |
E kshema.sivaraman@essar.com | www.essar.com |